



March 16, 2020

Dear Resident,

The Housing Authority of the City of Pharr is taking measures to minimize contact as a preventive measure as recommended by the **Centers for Disease Control & Prevention (CDC)** to ensure the safety and social well-being of the community.

As we continue to monitor the novel coronavirus, we assure you that we are taking proactive steps to ensure your access to uninterrupted housing assistance. We have implemented precautionary measures to mitigate the spread of germs. You may also prefer to communicate with us via telephone or email instead of coming into the office in person.

It is in situations like these where our technology comes in handy. Calling your case worker or using your email accounts installed on your cellular devices would be a preferred method when reporting changes about your household to minimize contact for continued housing assistance.

However, there will be situations where you will still need to come into the office in person to sign your housing assistance contract.

Please feel free to contact us should you have any questions at (956) 787-4217 or (956) 787-4218.

Caseworkers:

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Thank You,

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